

myResidential™: for Residential Property

What is myResidential™?

Core Vision have developed myResidential to meet the need for Residential Property Management.

myResidential is an innovative, web and mobile based software solution which contributes to efficient Facility and Occupier Service Management.

- Fast response to Occupier requests
 - Direct interface anytime / anywhere
 - Help Desk
- Asset Registers and Work Request Management
- Increased transparency and informed decisions
- Transparency of contractor work
- Contractor Management
- Reduced operational costs
- Safety and Security for Occupiers, Contractors and Building Management Staff



Benefits of myResidential™?

myResidential is cost effective, painless to implement and based on a technology developed since 2001. Core modules from the myBuildings Suite are used in over 4,500 properties across Australia and tailored for the Residential Sector to provide a custom-fit myResidential solution.

- Engage with Occupiers on a new level and provide outstanding service with an innovative, state-of-the-art software product
- Increase Occupier satisfaction and retention
- Support brand and image
- Reduce operational costs
- Manage risk
- Make informed decisions
- Protect asset value – ‘Service Book’
- Property reports:
 - Performance reports per asset type
 - Statistics of work requests and costs

Tailor-made to your needs

Core Vision’s market leading software solution is based on a suite of myBuildings modules. myResidential is well suited to assist with the management of Residential Properties or a Portfolio of Residential Properties

Compliment your existing Property Management systems with a variety of flexible and fully customisable myResidential modules.

The key features of myResidential include:

- Web Presence:
 - For properties without a web presence, Core Vision can establish a web site and apply any design to support a brand or image
 - Alternatively, myResidential can be easily integrated into an existing website
 - It comes with a variety of features and functions designed to support occupiers:
 - Facility booking e.g.: club house
 - Email broadcast
 - Message manager
 - Bulletin board
 - News
 - Property documentation
 - Access card requests
- Asset Management
 - Benefit from integrated asset registers
 - Pre-set schedules and compliance maintenance request templates linked to pre-configured asset registers
- Work Request System
 - Occupiers can submit their requests online 24 /7
 - Manage scheduled or preventative maintenance
 - Link work requests to registered assets for efficient Asset Lifecycle Management
- Service Contractor Management
 - Assign work requests automatically
 - Check-in status and site visit management through mobile App
 - Tracking of job completion (%)
- Safety and Security for Occupiers, Contractors and Building Staff
 - OH&S procedures
 - Compliance
 - Site specific documentation
 - Site access protocols
 - Checklists
 - Alerts and reminders
- Risk Management and Incident Tracking
- Community Engagement
 - What’s On
 - What’s Around
 - Trading Post
- Document Management System (DMS)